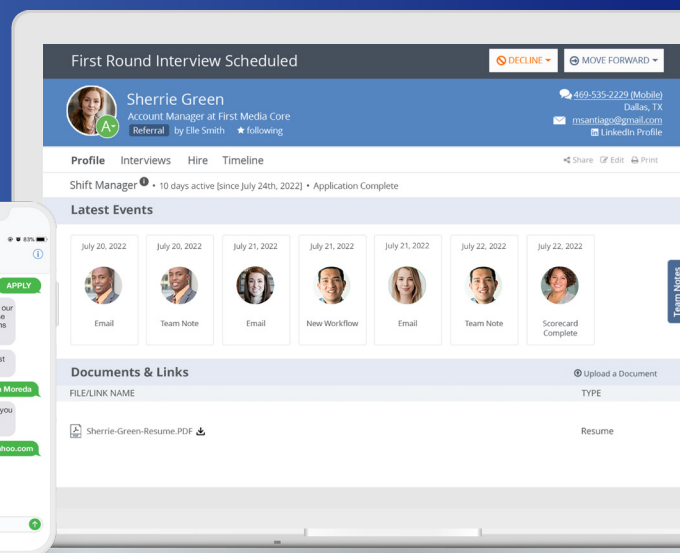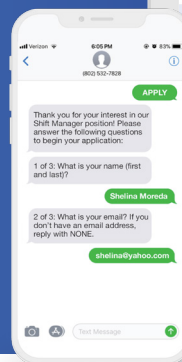# ClearCompany

Talent Coach

Partner with us to unlock your platform's advanced features to grow your talent strategy. Our proven process pairs you with a dedicated Implementation Manager to keep you on track with your organization's goals and objectives.

What's Always Included:

- **A dedicated Implementation Manager.**
  Your dedicated representative will help you launch all of the features you need to grow your talent strategy.

- **Step-by-step guidance with a tailored plan for your success.**
  Our structured implementation process and tools keep you on track and in the loop. Throughout the process, automated tasks and weekly overviews allow you visibility into your project's progress. Your Implementation Manager will communicate regular updates and tasks to ensure everything progresses smoothly.

- **Configuration assistance.**
  Configuration assistance from your Implementation Manager ensures your settings, notifications, and workflows are optimized for your organization.

- **Initial account structure and setup.**
  We assist with importing your structural company data to ensure you have the locations, employee information, and content needed to get started. We will also collaborate and align your company processes and strategy in the ClearCompany system with guidance from your Implementation Manager.

- **Access to our support team via phone, chat, and email.**
  Starting from the moment you sign on with us, our support team is ready to assist you and available weekdays from 8:00 a.m. - 8:00 p.m. ET. Members of our support team are knowledgeable technical experts specializing in different aspects of our platform, to better assist you no matter the question.

- **Unlimited, on-demand access to our online Training Center and Help Center.**
  Explore the Help Center for articles, short videos, and tips for using ClearCompany. Visit the Training Center to take self-paced courses on all of our products.

- **Continuous strategic support from the Customer Success Team after implementation is complete.**
  Once you are live in your new ClearCompany system, the Customer Success Team will be your go-to resource for product updates, best practices, reporting, and regular business reviews to ensure you get the most value from the system.

Also Included with a Related Product Purchase:

- **With Applicant Tracking:**
  Import assistance of historical candidate information.

- **With Onboarding:**
  Build up to five basic onboarding forms during implementation. Additional custom forms post-implementation and complex forms are available for purchase.

- **With Performance Management:**
  Out-of-the-box, pre-built performance review templates.

- **With any Integration:**
  We will work with the integrating partner to build and test your connection or build a custom .CSV export file for you.

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