

Technical Account Audit

A ClearCompany implementation Manager will perform a guided account audit to optimize identified pain points in their ClearCompany account setup. This could include but is not limited to clearing out setup assets, refining setup configuration, or a deep dive into an underutilized module.

What's Included

Step	Description
Consulting Calls	Up to four, one-hour calls, over four weeks with your dedicated Implementation Manager, a technical configuration expert in the ClearCompany system.
Process Improvement	Refine existing processes, define new processes, increase efficiency, and unlock unused features with the guidance of your Implementation Manager.
Refine Set Components	Remove unused setup components (applications, interview scorecards, offer letters, onboarding packets, review templates, workflows, etc.), and test/optimize current components.
Refine Integrations	Review common error messages and make improvements to existing integration setups if possible.
Data Entry/Clean-up	Up to 2 Hours of Data Entry or Clean up. Specific cleanup is to be discussed with your dedicated Implementation Manager.
Rollout	Rollout training of the new process(es) delivered in either a one-hour, recorded webinar or customized Training Bytes by your Implementation Manager.

Out of Scope for this Service:

Custom reporting, integration buildouts, candidate Imports, data exports, competency data entry, requisition template imports, requisition imports, custom development work, new point of contact training, or anything else that is available as a separate service.